

Season Ticket Terms and Conditions

Usage Is unlimited, season tickets are not transferable and are for use by the named person only.

Admittance: For safety reasons it may be necessary to control or stop admissions to the Pool during busy periods (this includes season ticket holders).

Family Season Tickets: These are for family parents/civil partners and their children 17 and under (including foster children) living at the same address. Grandparents, cousins, foreign students, carers and child-minders do not qualify. Students aged 18 and up to 25 who provide proof of enrolment in full time education can be included but this does not extend to work experience or any other paid course (either full or part time). Children under 2 years are free but must be included on the application form.

Single Tickets: Are not available to children under 8 years. Children are only eligible if they comply with the Child Safety and Supervision Policy.

Conduct: It is the duty of the manager and staff to preserve order and enforce compliance with all the rules, regulations and policies of the pool. The pool has disciplinary procedures and patrons who break the rules or regulations will be subject to this and: possible revocation of their swimming privileges, asked to leave the premises or be given a banned period. No refunds will be given.

The pool committee reserve the right to withdraw and cancel a season ticket card without reimbursement in the event that the cardholder's behavior is found to be in breach of pool rules, regulations or policies.

Please read the rules of the pool and obey any safety advice given by the lifeguard.

See website or enquire at pool office for details of seasonal parking permits

Child Safety and Supervision Policy

General: All Children under 8 and children 8 to 15 years who are non or weak swimmers must be accompanied while on the premises and kept under close supervision by an adult 18 years or above. It is recommended that one adult should supervise two children who are within these criteria.

In the Children's Pool: Children with or without swim aids who cannot stand in the deepest part of the pool and remain within their depth must be accompanied in the pool with an adult. At the discretion of the lifeguard a child may be asked to undertake a height depth test to verify if they can or cannot be in the children's pool unaccompanied.

In the Main Pool: Children under 8 and non or weak swimmers must be accompanied in the water by an adult and are not permitted in the deep end of the pool.

At the discretion of a lifeguard, a weak swimmer may be asked to undertake a swimming ability test to verify their ability; they must be able to swim 2 lengths/60m non-stop, using front crawl, breaststroke or both with reasonable techniques, without using doggy paddle.

Water Safety Advice: Swimmers will be instructed to use the area of the pool they are safe in. Patrons must obey any safety advice given by the lifeguards and staff.

Data Protection

[The full Greenbank Pool Data Protection Privacy Policy is available on the web site.](#)

Privacy Policy

I have read and accept the season ticket terms and conditions and consent to give Greenbank Pool to keep my and/or my families personal written data on the season ticket application form and to process this data with photo ID on to a computerised database.

I understand the consent I give will last for 5 years in written form and for 2 years in computerised form.

I am aware I have the right to withdraw my consent at any time by informing Greenbank Pool in writing if I wish to do so.